



LEI CUSTOMER SERVICE SURVEY

Facility Name: _____

Contact Information:

Name: _____
Telephone: _____
City: _____
State: _____

Please take a moment of your time and complete the following survey:

Place a check the appropriate box. YES NO

Are you receiving your "pick up notice" response form in a timely manner?

If you answered "no," what can we do to get the information to you in a timely manner? (e-mail) _____

Are you pleased with our customer service?

Do our drivers meet the safety standards of your facility?

Would you describe our drivers as polite and courteous?

Have you ever needed to contact our accounting department?

Was the accounting department polite and courteous?

If a 'no' response was given, please comment:

Please rate the following questions: 1-poor, 3-average, 5-excellent

The following work ethic of our sales representatives.

The promptness of our response efforts for meeting your customer service needs. (returning phone calls, e-mails, fax, etc.)

Your overall experience with Lamp Environmental Industries, Inc.

Please e-mail form back to sender or fax form to (985) 878-3033.

SURVEY